

# TOMMY HILFIGER

WATCHES

## Tommy Hilfiger Watches Limited Warranty

Tommy Hilfiger Watches (THW) warrants to the original consumer that his/her watch will be free from defects in materials and workmanship under normal use for a period of ten (10) years from date of purchase. During this period, the watch movement will be repaired or the watch will be replaced (at the sole discretion of THW) free of charge, if it proves to be defective in material or workmanship under normal use.

This limited warranty does not cover batteries, straps, gold-plating, scratches or any damage arising from normal wear, accidents or misuse, or from any alteration, service or repair performed by any party other than the Tommy Hilfiger Watch Company or one of its Authorized Service Centers. A \$9.95 USD shipping and handling fee will apply for all in-warranty service at our U.S. Service Center. The battery replacement charge is \$6.00 USD. For all in-warranty service at our Canadian Service Center, a \$14.95 CDN shipping and handling fee will apply. The charge to replace a battery is \$10.00 CDN.

Any other warranty provided by the retailer is entirely their responsibility. No person or company is authorized to change the terms of this warranty. This warranty gives the consumer specific legal rights. He/she may also have other statutory rights which may vary from state to state and country to country.

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## Obtaining Service

### Under Warranty

Should warranty service be required, pack your watch properly (see below) and send it along with (1) the original sales receipt and (2) a completed copy of the Tommy Hilfiger Watch Service Request Form A (from your printed warranty booklet or this file) to the nearest THW Service Center. (3) For all requests sent to our U.S. and Canadian THW authorized service centers, also complete Watch Service Request Form B (found in your printed warranty booklet and in this section of our service website), and enclose it with your check, money order or credit card information to cover the specified shipping and handling fee. A list of authorized service centers can be found in your printed warranty booklet and on this website – just return to the Tommy Hilfiger Watches service website home page and click on the Warranty and Service Information link.

### Out of Warranty

THW Service Centers can also perform repairs not covered by the THW warranty as well as service after the expiration of the warranty period.

Should your watch require parts or service not covered under the terms of your warranty, a written estimate will be sent for your approval and payment before the work is undertaken. Please use the necessary form(s) from your printed warranty booklet or this file.

### Battery Replacement

The THW Service Centers can also change the battery on your Tommy Hilfiger watch. In the U.S., the fee is \$6.00 USD; in Canada, the fee is \$10.00 CDN. Please use form B from your printed warranty booklet or this file.

### Packing Your Watch

Pack your watch securely in padded wrapping materials for protection against shock. Be sure to include a completed copy of the Tommy Hilfiger Watch Service Request Form(s).

### Insuring Your Watch

We recommend that you use registered mail and insure your watch for its full replacement value.

### Additional Instructions

Do not return a defective watch to the store from which it was purchased. Send it with a completed copy of the service request form(s) from your printed warranty booklet or this file to the nearest THW Service Center. Be sure to include Form B and the specified shipping and handling fee for service, in or out of warranty, when sending your watch to our U.S. or Canadian THW Service Center.

Charges will be made for all repairs unless the original purchase receipt is returned with the product and repairs are covered under terms of warranty.

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### Tommy Hilfiger Watches Service Request Form A

Name \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_

State/Province \_\_\_\_\_ Country \_\_\_\_\_ ZIP/Postal Code \_\_\_\_\_

E-mail \_\_\_\_\_ Phone ( \_\_\_\_\_ ) \_\_\_\_\_

Watch Model \_\_\_\_\_

What needs service, replacement or repair: \_\_\_\_\_

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\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

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### Tommy Hilfiger Watches Service Request Form B

Item	Price	Total
Battery	\$6.00 USD/\$10.00 CDN	\$ _____
Shipping & Handling	\$9.95 USD/\$9.95 USD	\$ _____
	\$14.95 USD or \$14.95 USD	
TOTAL		\$ _____

Payment method: \_\_\_\_\_

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