JBW

CERTIFICATE OF WATCH WARRANTY AND AUTHENTICITY

Your JBW watch warranty covers your timepiece for one year from the date of purchase. This limited warranty covers any manufacturer defects of the watch movement. This warranty excludes the watch case, glass, crystal, bracelet, straps, crown, stem finishes, and any damage caused by excessive wear under conditions exceeding the watch manufacturer's water resistance limitations. All shipping and handling costs in connection with warranty service are the responsibility of the customer.

The warranty is valid only at JBW. Improper repair or warranty service performed by someone other than JBW will void this warranty. Registering your JBW watch is required to guarantee your international warranty.

Register your watch at:

www.JBWTIME.com/warranty

INSTRUCTIONS ON HOW TO SERVICE YOUR WATCH

You must securely package and ship the timepiece pre-paid and insured for the full purchase price through USPS to the following address:

JBW Watch Service
P.O. BOX 59229
Dallas, TX 75229

Please include the following information with your watch:

1. Copy of original invoice. (Must have date of purchase)
2. A completed warranty service form (Can be found at jbwtime.com/instructions.html)
3. A cashiers check or money order (made out to JBW Watches) to cover shipping and handling for your returned watch (OR) to pay by Credit Card, fill out your card information on the warranty service form.
   Please do not send cash.
   48 continental U.S. - $8.00
   HI, AK, Canada, Puerto Rico, Virgin Islands - $20.00
   International - $36.00
4. Failure to make prior payment arrangements will result in your item being sent back COD. (Cash on Delivery)

JBW SERVICE REQUEST FORM

Please fill in the information below and print two copies, one for your records and one to submit with your timepiece.

RETURN INFORMATION: (Address where you want your watch sent back)

NAME:					
ADDRESS:				**APT/SUITE:**	
CITY:		**STATE:**		**ZIPCODE:**	
PHONE 1:			**PHONE 2:**		
EMAIL ADDRESS:					

WATCH INFORMATION:

CASE #: | **J** | | | | | | |

(Found on the case back of the watch)

CREDIT CARD INFORMATION:

Please provide this information only if you chose to pay shipping and handling with a credit card. If you are sending a money order, you do not need to fill this section out.

CARD HOLDER'S NAME:					
CARD TYPE: (Visa/Master/Discovery/Amex)					
CARD NUMBER:		**CVV**		**EXP. DATE MM/YY:**	/
SHIPPING ADDRESS:				**APT/SUITE:**	
CITY:		**STATE:**		**ZIPCODE:**	

SHIPPING & HANDLING:

Shipping & Handling charges are listed below. If there is an additional charge for the repair, we will contact you for approval of those charges.

48 continental U.S.	**$8.00**
HI, AK, Canada, Puerto Rico, Virgin Islands	**$20.00**
International	**$36.00**

I authorize JBW Watch Service to charge my credit card for the return shipping charges:

Signature: _____ Date: _____

SERVICE YOU ARE REQUESTING:

Please be sure to be specific as to the problems you are experiencing with your timepiece and/or what components you would like to be reviewed. This helps us to properly address your concerns.

Please mail this form back to

JBW Watch Service
PO. Box 59229
Dallas, Texas - 75229