

## **Citizen – Limited 5 year manufacturer's warranty**

Citizen Watch Company of America, Inc. with U.S. Service Headquarters at 1000 West 190<sup>th</sup> Street Torrance, CA 90502 ("COA") warrants this timepiece (except the power cell, case, and its components [including crystal, stem, crown], bracelet and its components [including clasp, links, pins, and screws], strap and its components or any accessories) to be free of defects in material and workmanship and to meet the timekeeping accuracy specification in the instructions for a period of five years from the date of the original retail purchase in the United States, Canada, Caribbean, Duty Free, and Military Exchange CITIZEN timepiece retailers authorized by COA.

The Five Year Limited Warranty will be honored by Service Center in the United States, Canada, and the Caribbean. Service Centers located in other parts of the world will only provide warranty service for the first year.

If the timepiece exhibits a defect through normal use, COA will at its option, either regulate, adjust, repair or replace the movement, as necessary within a reasonable time after the timepiece is returned during the warranty period (a) if in person to the nearest United States Service Center (listed on pages 26 and 27 in the warranty booklet) or (b) by insured mail or other insured carrier to the US Service Headquarters in Torrance or Canada Service Headquarter in Markham, Ontario.

All transportation cost including, but not limited to, postage, insurance and packing materials incurred in presenting or sending the timepiece to the service facility are the responsibility of the party presenting or sending the timepiece to one of the Authorized Service Centers listed in the back of this booklet. If sending the timepiece, do not include any packaging you wish returned as well as all shipping materials are discarded upon receipt.

### **THIS WARRANTY DOES NOT COVER:**

- a) Damage, accidental or otherwise, to the timepiece while in the possession of a consumer not caused by a defect in material or workmanship
- b) Damage caused by accident, misuse, tampering with or failure to follow the care and special handling provisions in the Instructions
- c) Damage and/or scratches to the finish of the case, crystal, bracelet, strap or other component caused by wear or accident
- d) Moisture damage to a timepiece not marked "water resistant" on the case back or damage from moisture in "water resistant" models that is a result of opening the timepiece, broken or damaged components
- e) Damage caused by the consumers failure to have the timepiece services at the consumers expense in accordance with the following schedule of regular maintenances:
  - 1) Power cells must be replaced immediately when power is lost (except Eco-Drive)
  - 2) Water resistant models, including Eco-Drive, must be tested and resealed every two to three years or whenever the battery is replaced on battery operated models, whichever comes first
- f) Damage caused by repairs or alterations of the timepiece by anyone other than one of the Worldwide Service Centers listed in this booklet.

ALL IMPLIED WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY ARE LIMITED TO FIVE YEAR DURATION OF THIS EXPRESS LIMITED WARRANTY. COA DISCLAIMS ANY LIABILITY FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES AND IN NO EVENT SHALL COA'S LIABILITY EXCEED THE

RETAIL VALUE OF THE TIMEPIECE FOR BREACH OF ANY WRITTEN OR IMPLIED WARRANTY WITH RESPECT TO THIS TIMEPIECE.

Some states do not allow (a) limitations on the duration of any implied warranty and/or (b) the exclusion of limitation of incidental or consequential damages, so the above limitations and/or exclusions may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights, which vary from State to State.