

Merchant Watch Warranty



1. General Terms:

Every watch that is repaired through the warranty is serviced through the Watchgrabber service center. Watchgrabber will service any watch bought from our company for 2 years after purchase. This is a commitment that we guarantee we will stand up to, without any hassle on your part. Our warranty covers any defect in the movement that surfaces during the course of 2 years, which is not caused by the wearer. This does not include any defect that would not be covered by the manufacturer. In addition, this includes a watch that stops working, or does not function the way it should. We do not offer a warranty on damage which results due to every day wear and tear. Our warranty does not cover broken crystals (glass face), dents, scratches, any cosmetic damage or breakage that occurs after the watch is received. Dead batteries will be replaced for the first 3 months, by shipping the watch back to us.

2.

i) Duration: 2 Years

ii) Void Terms: Once a watch is visibly damaged due to negligence or repaired by a repair center other than our own, the warranty is void.

iii) Movement:

☒ Yes

☐ No

Watchgrabber will only cover movements that the manufacturer will cover.

iv) Straps, Battery:

☐ Yes

☒ No

v) Water Damage:

☐ Yes

☒ No

vi) Watch Case:

☐ Yes

☒ No

vii) Crown/Stem:

☐ Yes

☒ No

viii) Crystal/Glass:

☐ Yes

☒ No

ix) Finish:

☐ Yes

☒ No

2) Contact Information/Instructions:

Watchgrabber.com

Order# _____

2002 West 7th Street

Brooklyn, NY 11223

- 3) Return Shipping: The customer is responsible to return the watch to us and to include a \$10 payment to cover the shipment back to the customer. We do recommend the customer insures the shipment back to our repair center, as we will not be responsible for damage incurred during transit.
- 4) Exceptions: We do not offer a warranty on damage which results due to every day wear and tear. We will not warranty and damage which the manufacturer would not cover. Our warranty does not cover broken crystals (glass face), dents, scratches, any cosmetic damage or breakage that occurs after the watch is received. Dead batteries will be replaced for the first 3 months, by shipping the watch back to us.